

HEALTH AND WELLBEING BOARD

Friday, 20 November 2020

Minutes of the virtual meeting of the Health and Wellbeing Board held on Friday, 20 November 2020 at 1.45 pm

Present

Members:

Marianne Fredericks (Chairman)
Mary Durcan (Deputy Chairman)
Randall Anderson, Chairman of Community & Children's Services Committee
Jon Avern, Markets & Consumer Protection Department
Gail Beer, Healthwatch
Matthew Bell, Policy and Resources Committee
Chief Superintendent Steve Heatley, City of London Police
Andrew Carter, Director of Community and Children's Services
Sandra Husbands, Director of Public Health
David Maher, NHS City and Hackney CCG
Jeremy Simons, Deputy Chair of Port Health and Environmental Services Committee

In Attendance

Tom Sleight	- Chair, Barbican Centre Board
Tim Jones	- Culture Mile Manager
Paul Coles	- Healthwatch
Rhiannon England	- NHS City and Hackney CCG

Officers:

Chris Lovitt	- Deputy Director of Public Health
Kate Smith	- Head of Corporate Strategy & Performance
Chris Oldham	- Corporate Strategy and Performance Officer
Leanne Murphy	- Town Clerk's Department
Raynor Griffiths	- City and Hackney Safeguarding Adults Board
Xenia Koumi	- Health and Wellbeing Team
Ellie Ward	- Community and Children's Services Department
Chandni Tanna	- Town Clerk's Department

1. APOLOGIES

Apologies were received from Deputy Joyce Nash, Natasha Brady and Dr Gary Marlowe.

The Chairman welcomed Chief Superintendent Steve Heatley, the new Wellbeing and Welfare Champion for the City of London Police (COLP), to the Board. It was confirmed Chief Superintendent Heatley would be the COLP representative and the Chairman thanked Natasha Brady for all of her hard work whilst on the Board.

2. **DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

There were none.

3. **MINUTES**

The public minutes and non-public summary of the meeting held on 18 September 2020 were approved.

Matters arising

The Chairman confirmed that a letter was drafted to go out to all hotels regarding defibrillators, but action was held off due to the second national lockdown. Letters would be sent in the New Year.

4. **SPORTS AND PHYSICAL ACTIVITY STRATEGY**

The Board received an oral update from the Head of Corporate Strategy & Performance concerning the Sports and Physical Activity Strategy.

Members were provided with a pre-Covid recap that an ambition statement went to the Policy & Resources Committee in February and Officers made a commitment to review the existing provision and undertake stakeholder research and a commercial valuation of assets. This was paused in March as a result of the first lockdown as critical services and resources were redeployed. The Officer Group restarted work in September and were meeting regularly to review work under the new Covid context.

It was noted that three delivery areas were supporting this work and updates were provided: 1) DCCS were working on a capital bid in December; 2) Open Spaces - toilets and playgrounds at the Corporation's Open Spaces remained open to the public but everything else was shut; 3) Sports Business Engagement - the UK Active National Summit will be held online and colleagues were encouraged to register for the virtual conference.

It was noted that public consultation was taking place to explore the future of activity in the City as a worker destination. This was separate from the Square Mile Running track consultation being led by a Member and Officers confirmed a running track is not currently planned and all parties would be consulted on any proposals.

Members were provided with headlines from the Sport England report which included £9.5 billion in physical and mental health impact generated, 285k jobs supported and an overall impact of £13.8 billion. This highlighted the importance of the partnerships working together. It was also confirmed that Officers were responding to the current Sport England consultation.

Members voiced concern regarding the effect of Covid on the high number of indoor private gyms in the City which were now in peril. A Member felt that this would not be easily resolved as gyms relied heavily on workers in the City and footfall was unlikely to increase anytime soon. It was confirmed that business

closures were being seen and Officers were reviewing how the stoppage to business support by the Government was contributing to these closures.

In response to a query concerning potential obstacles faced by the BAME community in accessing sport and physical activity and the subsequent impact on health inequalities, Officers stated that different groups faced different obstacles which would be investigated by the joint City and Hackney Health Inequalities Steering Group and wider research was being undertaken to address the barriers.

5. **CULTURE MILE PRESENTATION**

Members received a presentation concerning the future of Culture Mile 2021-23 and the following points were made:

- The Culture Mile Manager stated that Culture Mile would be making recommendations to the Corporation in the New Year on how the cultural district could be used as a vehicle to support communities and recovery post-Covid through a cultural revitalisation. The importance of culture in all forms was highlighted as a catalyst for cohesion and invaluable to societal health and wellbeing.
- The creative sector in London has been the hardest hit by the pandemic with this “cultural catastrophe” leading to mass unemployment in the sector.
- The five thematic areas of focus were a mixed economy model, creative livelihoods, creative spaces, creative communities and a skills-building agenda. It was hoped that civic, cultural and commercial sectors could be brought together through a mixed economy model to make the City an attractive destination for culture and commerce.
- A Health and Wellbeing approach for 2021-23 was also presented as a vision for the area to create a visitor, cultural and learning destination that is safe and welcoming to all. Culture would be used as an active tool to promote social mobility, addressing inequalities and supporting vulnerable communities.
- A skills-building agenda through the expertise of the cultural partnership was in development whereby fusion skills could be developed for 21st century employment.

The Chair of the Barbican Centre Board was present and recognised a huge cross over with the Health & Wellbeing Board in terms of physical and mental health work and possible collaborations. The Member highlighted that the GVA contribution to the economy from the creative sector was one of the highest and the Culture Mile initiative was hugely important in rebuilding the economy.

A Member was interested in how this initiative would benefit City workers and residents in terms of physical and mental health and wellbeing and recommended that Culture Mile work with Healthwatch. The Culture Mile

Manager welcomed liaison and hoped that they could come together to improve arts and health collaborative practice and opportunities which had been sporadic to date and highlight the role of culture in health outcomes.

The Director of Community and Children's Services confirmed work was happening between Culture Mile and DCCS since the pandemic while people were isolated and highlighted the Culture Mile's daily local radio show as a particularly invaluable tool at this time. It was acknowledged that getting people together over a joint interest such a culture was more effective in connecting people.

Members recognised the importance of the arts and culture for all and applauded the initiative and the City Corporation for continuing to work in this area at a time when the creative industries are suffering.

A Member queried if an affordable space could be made available for residents/artists that could not afford a space in London which could also be used to offer art therapy. Members supported the need for outlets in the City for creative offerings for residents, artists, businesses and schools.

In response a query concerning how attitudes could be changed for those that viewed culture as a white, middle class and expensive experience and what drivers and engagement could be brought in, Members were advised it was a priority for Culture Mile to produce varied, culturally enriched, free events in the City that spoke to wider audiences of all backgrounds, e.g. the Smithfield Street Party. It was noted that initiatives such as the Fusion Prize encouraged innovation, skills development, cultural learning and social mobility for London and had supported non-traditional cultural events showing a clear shift for the City.

A Member noted the decline of culture, music and the arts in the curriculum of UK state schools which was negatively impacting the current generation and adding to views of cultural elitism in the UK.

The Chairman noted that Culture Mile's activities focussed primarily in and around the Barbican Centre and encouraged use of other spaces to bring in talent and engage diverse groups elsewhere in the City (e.g. the East). Members were advised that the footprint of this district focussed on Smithfield and the Barbican and meant that public realm transformative investment concentrated here as it was seen strategically as the principal visitor destination in the City for culture by visitors. However, the Culture Mile Manager confirmed that community projects and engagement was happening throughout the City and beyond this footprint. It was recommended that the Culture and Visitor Service Team be invited to present other activities being organised across the City outside of Culture Mile.

The Chair of the Barbican Centre Board agreed that now more than ever it was important to identify and engage with all populations in the City that were able to walk to culture events. It was noted that 26 March 2021 marked the 50th anniversary of the independence of Bangladesh and there were communities in

and around the City that would welcome events. Another key upcoming event was the 40th anniversary of the Barbican Centre being built and was seen

A Member noted wider partnership opportunities beyond Culture Mile with fringe Boroughs and it was confirmed that cultural partnerships were being developed with the Heads of the local Boroughs and groups. Members agreed to share their contacts to develop these partnerships within and beyond the City.

6. CITY AND HACKNEY SAFEGUARDING ADULTS BOARD STRATEGY 2020/25 AND ANNUAL REPORT 2019/20

Members received a report of the Independent Chair of the City and Hackney Safeguarding Adults Board presenting the City and Hackney Safeguarding Adults Board Strategy 2020/25 and Annual Report 2019/20

Members were advised that the City and Hackney Safeguarding Adults Board had three statutory functions: 1) to develop and publish a strategic plan outlining how the Board will meet its objectives; 2) publish an annual report detailing the safeguarding achievements for that financial year; and 3) commission Safeguarding Adults Reviews (SARs) for any cases which meet the criteria.

Key achievements from the 2019/20 annual report included publication of two SARs whereby the individuals sadly died in both cases, publication of work concerning transitional safeguarding with the City and Hackney, the launch of the first Safeguarding Adult Week, and developments in service adults engagement and standard practice including workshops and newsletters. In response to the Covid pandemic, monthly meetings were arranged with Partners and responses to Covid-19 have been audited in relation to safeguarding and produced materials for the public.

With regards to the Strategy, consultation took place with Covid service users and 130 responses were achieved from residents and professionals living in the City and Hackney. The three areas of focus responders asked to concentrate on were awareness raising, community engagement and homelessness and safeguarding. These priorities will be reviewed annually.

It was noted that the two SARs highlighted the importance of this work and for people to understand safeguarding concerns and how to report them. The Chairman thanked the team for their work and welcomed further progress on the strategy in the future.

RECEIVED.

7. CITY AND HACKNEY: COMMITMENT TO REDUCING BAME HEALTH INEQUALITIES IN MENTAL HEALTH

Members received a presentation from the NHS City and Hackney Clinical Commissioning Group concerning the City and Hackney's commitment to reducing BAME health inequalities in mental health. The following points were made:

- The Board, and the wider City Corporation, were asked to sign up to Synergi's National Statement of Intent which was a commitment to address serious BAME health inequalities.
- Members were informed that the Synergi collaboration was a national initiative including service users, commissioners, policy makers and politicians. This was agreed by the CCG and Hackney Health & Wellbeing Board and it was hoped the whole of City and Hackney would join as a collaborative.
- For Hackney, issues with BAME focussed primarily on access and outcomes for Afro-Caribbean groups whereas in the City there were vulnerabilities identified for asylum seekers who were mostly from BAME backgrounds. Initiatives were in place targeting both identified vulnerable groups.
- Toolkits have been created to ensure BAME inequalities are being identified and will be incorporated into the City & Hackney's integrated system. An Equality & Diversity Group has also been set up to address these issues.
- In response to a query concerning what systemic interventions would be used, training and possible use of Eye Movement Desensitisation Reprogramming (EMDR), Members were advised that whilst services had a prescribed list of treatment, they did not currently take different ethnic groups and their different responses to treatments into account. Synergi were exploring these differences in a report as it was felt that having the correct treatment for the person was key.
- Officers confirmed that BAME mental health inequalities would also strongly feature as part of commenced work between the City & Hackney around health and inequalities to develop the Health and Wellbeing Strategy.
- Members were very supportive of Synergi's work and agreed to sign up to the National Statement of Intent.

8. **COVID-19 UPDATE**

The Board received an oral update from Officers relating to issues and matters concerning the Covid-19 pandemic.

Members were informed they had entered a new period of increased community transmission for Covid. Since the last Board, cases had increased to 119 in the City and the R-value for London was estimated as 1-1.2. The majority of cases in the City were people under the age of 40 years so were at less risk.

Officers confirmed that the Guildhall Testing Centre was now open and was classified as one of the top 10 testing centres in London with good capacity and

access. With regards to performance on contact tracing, it was noted that the national system was achieving nearly 100% (well above the 80% target) in contacting cases in the City.

The City of London Police (COLP) confirmed that since Covid, the command structure (Gold, Silver, Bronze) were operating daily, weekly and operational role meetings in line with the four E's approach: Engage, Explain, Encourage, Enforce. The COLP have issued 8 FNP tickets in the current lockdown and 39 desist and go home approach. It was noted that community engagement had been largely good with only one £10k fine issued to a premises in the City. The Director of Markets & Consumer Protection confirmed that Environmental Health and Licensing were assisting with enforcement of Covid-19 measures at licensed premises and that compliance had been high to date.

In response to a question regarding the position of the new lockdown on 2 December 2020, Officers noted the Government's position to review the impact on the NHS and services and awaited discussions next week. The options were to remain under the current lockdown guidelines or move back to a regionally determined Tier system. In terms of London specifically, Boroughs were moving in different directions and discussions were happening through the London SCG and Public Health England to keep the region together as one tier.

A Member noted that the existing statutory instruments for the three tiers ended on 2 December 2020 meaning the Government had options to bring in a completely new system. Officers confirmed new legislation would need to follow following Government approval.

The Chairman thanked all Officers for their continued hard work.

9. INTEGRATED CARE IN THE CITY OF LONDON UPDATE

The Board received a report of the Director of Community and Children's Services providing Members with an update on the recent developments in integrated care (health and social care) locally and some of the wider changes in governance and planning structures for these services.

Highlights included the merger of the Clinical Commissioning Groups (CCGs) in North East London to form one North East London CCG which would be formally implemented in April 2021 and supported by governance changes.

Officers were working with Tower Hamlets on integrated care models with relation to the City's residents registered with the Tower Hamlets CCG to map the different pathways in the sector and ensure the colleagues understood the services available and make the right offer.

In response to a query regarding measuring success, Members were informed that a framework was in place to collect baseline data which would be measured against the outcomes.

Healthwatch welcomed links and integration with Tower Hamlets to ensure these residents and services were not forgotten. Members were supportive of this joined up approach.

RECEIVED.

10. HEALTHWATCH CITY OF LONDON PROGRESS REPORT

The Board received a report by Healthwatch City of London providing an update on the continuing development of Healthwatch City of London (HWCoL) in quarter 2.

The Chair of Healthwatch City of London confirmed there had been good progress in the last few months with lots of work developed to help residents understand the changes going on as a result of Covid in simple language and the impacts.

Future aims included more focus on mental health and better helping those residents not digitally connected plus how to better capture their views and inform them. There were also issues with non-face-to-face meetings and offering digital appointments.

Members commended the ongoing work of HWCoL and ensuring resident's voices were heard.

RECEIVED.

11. REPORT OF ACTION TAKEN

The Board noted a report of the Town Clerk updating Members on action taken by the Town Clerk under urgency or delegated authority in consultation with the Chairman and Deputy Chairman since the last meeting of the Board, in accordance with Standing Orders No. 41 (a) and (b).

RECEIVED.

12. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD

There were no questions.

13. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT

There were no items.

The meeting ended at 3.11 pm

Chairman

Contact Officer: Leanne Murphy